



Certification Achieved

*From the Desk
of the Executive Director*

Nadrasca Community achieves Certification to the Standards for Disability Services Victoria (SDSV).

The Disability Act 2006 commenced on 1 July 2007 and provides for:

- a stronger whole-of-government, whole-of-community response to the rights and needs of people with a disability; and
- a framework for the provision of high quality services and supports for people with a disability.

The Act supported a Quality Framework for Disability Services in Victoria, which will ensure that disability services are of high quality, and accountable to people with a disability and their family members and carers, by ensuring standards and performance measures for disability services are set and monitored.

The Standards apply to things like:

- the way in which services and supports are delivered;
- Plans for people;
- how complaints will be heard and managed; and
- how information is managed and privacy maintained

The Standards were developed in two key areas:

- Industry Standards, which are used to measure disability service providers' systems and processes; and
- Outcome Standards, which are used to measure whether services and supports make a difference to the lives of people who use them.

We are pleased to advise that following a Stage 2 Audit in June, Nadrasca has been certified to the Standards.

This means that the Nadrasca Quality Management System is now certified to ISO 9001:2008, the Disability Employment Standards (for Supported Employment at Nadrasca Industry) and the Standards for Disability Services Victoria (for Day Services, Accommodation Services, The Farm and Outreach Services at Nadrasca Community).

The Board of Directors would like to congratulate all Nadrasca Community staff in achieving Certification to the Standards for Disability Services Victoria.

National Disability Insurance Scheme (NDIS)

In late July, the NDIS took another step forward with the announcement that five states and territories will be hosting launch sites, scheduled to take effect from 2013.

In August 2011, the Productivity Commission Report set out a NDIS blueprint. It acknowledged that the current system was 'inequitable, underfunded, fragmented and inefficient and gave people with a disability little choice'. It also proposed that the annual cost of running the scheme would be an additional \$7.2 billion.

In May 2012, the Federal Budget delivered one billion dollars for launch sites for 20,000 eligible people. At this stage there are no forward estimates for the approximately 400,000 people who may also be eligible. At the recent COAG meeting, most states and territories also committed financially to the launch sites.

There are questions that need to be resolved relating to complex design issues, eligibility and assessment, choice and accountability, long-term funding and challenges for the disability sector. We therefore believe it will take a number of years to implement the scheme, and will require strong bipartisan support and commitment to become a reality.

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Thank You

A big THANK YOU to all the Nadrasca donors who responded to our Annual Appeal in June.

Nadrasca E-News

Did you know that you can receive electronic copies of *Nadrasca News* or access it on our website? To be emailed the next issue of Nadrasca News, email us on nadrascanews@nadrasca.com.au with the subject: 'Nadrasca News'.



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2012 AGM

Tuesday 25 September at 3.00pm at 52-62 Rooks Road, Nunawading.

Guest speaker is John Gerrard, CEO of Glengollan Village Residential Aged Care, who will give an outline of the Aged Care sector, implications of the recent Productivity Commission Report and proposed government changes.



Members of the Nunawading Men's Probus Club visit Nadrasca Industry.

Congratulations to Nadrasca Industry's long-serving employees. Listed below are employees who received Certificates as they celebrated significant milestones. We thank all employees and staff for the ongoing part they play in the success of Nadrasca Industry.

35 Years Debra COCHRANE Jennifer WHITE	30 Years Wayne FARMER Catherine SELLARS James PATTISON Richard WATSON
25 Years (Watch and Certificate) Kerralyn JOHNSON	20 Years Bernard SMITH
15 years Philippe SMITH Teresa ZUNICA Phillip CLEMENTS Damien PHILLIPS	10 Years Linda CLEMENTS Daniel CAMILLERI Robert WRIGHT

A big welcome to new employees and those doing work experience with Nadrasca Industry.

Nadrasca Industry has begun commissioning a state-of-the-art Warehouse/Supply Chain Management System. This system will: introduce world class Supply Chain business processes; establish Nadrasca as a serious contract warehousing provider; provide new training and employment opportunities for supported employees; and increase access to open employment in the Supply Chain market.

Nadrasca Industry's participation in the Heatherwood Specialist School Expo was very well received. A number of other ADE exhibitors commented on our strong presence. Nadrasca Industry's interactive stand attracted a lot of attention. It was the only stand with a queue (at times four-deep). Since the Expo, enquiries about employment with Nadrasca Industry have increased. Our thanks go to Microlistics for their interactive barcoding technology display, and to Pepsico Smith's for providing products for our showbags.

Issues relating to articulated vehicle access to the Rooks Road facility have delayed implementation of the Traffic Management Plan. Nadrasca is in discussion with VicRoads and Whitehorse City Council.

BSI conducted a Quality Audit of Nadrasca Industry in June. Areas audited were: Employee Satisfaction, Individual Employment Plans, Employee Training, Quality Systems and Methods. Nadrasca Industry successfully passed this audit without issue or any identifiable non-conformance.

On 24 May, members of the Nunawading Men's Probus Club visited Nadrasca Industry and enjoyed a 'wonderful tour of the complex'. They said they 'all learned a great deal about what Nadrasca does in and for our community'.

Chris Bourke
General Manager, Nadrasca Industry



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Annual General Meeting (AGM)

For many years, the Nadrasca AGM was held in the evening. The numbers attending have dwindled over the years and feedback indicates that many members would prefer a daytime AGM.

In response to this feedback, the 2012 AGM will be held on Tuesday 25 September at 3.00pm at 52-62 Rooks Road, Nunawading. Guest speaker, John Gerrard, CEO of Glengollan Village in Ferntree Gully will speak about the Aged Care Sector, the recent Productivity Commission Report into Aged Care and proposed government changes in the future. After afternoon tea, the AGM will conclude by 4:30pm when employees cease work for the day.



Gus Koedyk
Executive Director

Community News



The Farm – growing and clearing

It has been a wet couple of months at the Farm. The gardening crew is still mowing between showers and most jobs are getting done within the monthly timeframe. Winter vegetables (broad beans) have been planted in the tunnel house and in some garden beds.

The Farm work crew have been working hard, clearing wattle and gorse as they maintain the Sanctuary Garden.

Rodney, Glen and the Farmers



Tom Raisbeck as Amos.



A scene from Chicago.



'Emma' in Chicago.

Congratulations to the cast and crew of 'Chicago'. It is fabulous to see the skills, talent and hard work of people in Nadrasca being showcased. Rehearsals were scheduled on Tuesday evenings, enabling Nadrasca Industry employees to participate and shine.

I spoke at the recent Whitehorse LinC (Love in the Name of Christ) Annual General Meeting. LinC is a large group of volunteers from various local Christian denominations, who help people with short-term needs. Trained volunteers commit to helping clients with care, compassion and without discrimination, respecting the clients' confidentiality at all times. Individuals or agencies can contact the LinC Whitehorse Referral Centre on behalf of a person or family in need.

- Tel: 9873 2293 or
- Email: lincwhitehorse@bigpond.com
- Website: www.lincnational.org.au

Referral Centre staff assess whether LinC can provide a level of assistance unavailable from local agencies and, if so, arrange for trained volunteers to help the person or family.

Thank you to all the parents and people who volunteered to be interviewed for the recent Certification process. Your participation and frankness was very much appreciated.

Making a complaint is an integral part of our management system, and we have a policy and procedures in place. If you would like a copy, please contact us. If you are not satisfied with the Nadrasca process, you can contact the Disability Services Commissioner on 1800 677 342.

Raeoni Turner
General Manager,
Nadrasca Community

Accommodation Services

Congratulations and thanks to all Nadrasca Accommodation Services staff and residents selected to participate in the BSI audit in the Certification process. I am very proud of these residents, who were more than happy to share a part of themselves and their life with the auditors; and of staff who participated with the utmost professionalism. The next phase is ensuring that all supervisors and staff are prepared for the new DHS 'One Standard'. This will take place in about 12 months.

Congratulations to Sarah, Bill, Nicole and Emma who participated in the recent 'Chicago' theatre performance at the Whitehorse Centre. It was a great show!

Meghan Coulter
Accommodation Services Manager

News from High Street

After a short break, we are back in full swing. Some groups now nominate 'themes' on their flexi-days. One of the themes chosen by Darren, Peter, Gavin and Dennis was 'Fish'. This resulted in creating decorative fish mobiles for their room, buying goldfish, cooking fish and visiting the Melbourne Aquarium. The process was published in our new 'Ideas Galore for All to Explore' which enables people to share good ideas and best practice. Allan, Bradley, Tim and Daniel have started using photo cards while shopping for their cooking program.

Heather Monteau has resigned from her part-time position and we welcomed Helen McNicol on 20 July.

Hema Kumble
Manager, Community Options



Darren and the completed fish mobile.

News from Witt Street

The Self Advocacy Group has been working hard, supporting, empowering and educating people on their rights and responsibilities. The acronym SAGO (Self Advocacy Guarantees Options) has been chosen as the group's new name. SAGO recently booked a guest speaker from SARU (Self Advocacy Resource Unit) in Melbourne, who spoke on the rights and responsibilities of people with a disability.

Recently a group of people attended a very informative historical introduction and demonstration at the Point Cook RAAF Museum. A flight demonstration took many by surprise.



Point Cook RAAF Museum.



Seniors@Nadrasca

The Seniors Service staff have adopted a 'can do' attitude throughout the year to ensure that all those being supported have their needs and wishes met, where humanly possible.

David Rogers wanted to paint on a very large canvas using oil paints. Oils are one of the great classic media and have dominated painting for 500 years. They remain popular for their great versatility, the possibility of transparency and opacity, and the lack of colour change as the paint dries. David discussed his ideas for a topic with staff and decided that 'flower power' was the go, as flowers always brighten any situation.

David says he feels proud and enriched. He has learnt basic colour principles, used texture paste, new brush strokes, and how to apply them to create dominance to the canvas.

The Seniors have been learning all about sculptures (recycled art), creating and building log cabins using bark, twigs, recycled old boards and paddle pop sticks. There has been positive feedback from all participants who obviously enjoyed this task.

Paula Euthimiou
Seniors Service Manager

PEOPLE NEWS



Wayne being presented with his award by Nunawading Rotarian, Robert Davis.

Shine On Awards

The 'Shine On Awards', an annual Australia-wide Rotary award, recognises and acknowledges service to the community by people with disabilities. Eligible nominees are actively involved in community service for the benefit of others and have demonstrated a significant level of achievement, whilst managing a specific medical disorder/disability. Through their commitment to helping others in the Rotary spirit of 'Service Above Self', nominees provide a significant contribution to the quality of daily life of others in the local and wider community.

On 20 May, Wayne Farmer, Nadrasca Industry employee and basketball/tennis/lawn bowls extraordinaire, received a Certificate of Commendation as a nominee of the Rotary Club of Nunawading for the 'Shine On Awards' for 2012. Congratulations, Wayne.



Special Olympics

At the recent State Games of Tenpin Bowling of the Special Olympics, Nadrasca Industry employees Peter Forsythe, Kerry Duligall, Jerome Hart, Cathy Fennessy, Robbie Wright and Mark Owen competed in their respective teams and had a great time at the Narre Warren Bowling Centre.



Fans meet Idol

In April, Toni Pentland and Dale McDonald saw Damien Leith, winner of the 2006 Australian Idol, perform at Eastland. Both ladies are keen fans – Dale probably borders on total devotion. It made their day to meet and have their photograph taken with their Damien.